Martin Arnold
Monitoring Surveyor
Capability Statement

MARTIN ARNOLD

Contents

Background Information
About Us 03
Services 04
Building a Safer Future Champion Status 05

Our Service Offering
Our Service Offering Overview 07

Delivery Team
Delivery Team Overview 09

Experience
Experience Overview 11

About Us

For over 25 years, we have been providing construction consultancy services to a broad client base of public sector organisations and private developers, across London and the South East. Our multidisciplinary teams regularly deliver high-quality new build developments and asset management projects, many of which have been recognised through industry awards.

Our priorities are delivering quality, professionalism, opportunity and development, retaining existing clients, as well as exploring new markets, sectors and clients. To deliver on these priorities, we employ over 140 talented team members who enable us to provide construction services across the residential, commercial, education and leisure sectors.

We believe in putting collaboration at the heart of the development process, in alignment with our vision: "to deliver service excellence". We achieve this by tailoring our approach to each client, based on your requirements, and by working with our network of consultants and contractors to deliver an end product we can be proud of.

10 in-house specialisms, listed overleaf.

140+ talented staff members.

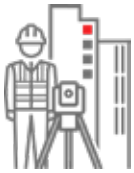
The first multidisciplinary practice to be named Building a Safer Future Champions.

Services

Martin Arnold has extensive experience of working in the built environment, providing our clients with support and services at every RIBA stage from strategic definition through to handover, occupation and use.

Our practice members offer technical knowledge, experience and skill across a broad suite of disciplines. Our combined and comprehensive understanding of the construction industry enables us to devise innovative solutions that meet our client's needs, while our pragmatic approach to problem-solving ensures that we routinely exceed our clients' expectations.

Sustainability & Retrofit



Building Surveying

Quantity Surveying

Building Safety

Architecture

Development Services

Professional Services

Health & Safety

Project Management

Asset Management

Building a Safer Future Champion Status

We are proud to have been awarded and recognised as a Building a Safer Future Champion by Dame Judith Hackitt herself. Martin Arnold are one of the first companies and the first multidisciplinary construction consultant to receive this award, representing all the hard work everyone in the organisation does and is doing to continually put building safety first. We have shown some of the results from the leadership and culture survey conducted by Building a Safer Future with Martin Arnold's staff in the red box.

Building a Safer Future Survey Results

Respondents see the culture as open to raise issues and to learn from them, and that there is a strong focus to get things right.

Respondents overwhelmingly saw building safety to be of strategic importance and that colleagues were like-minded people sharing the value that it has got to be right.

Respondents overwhelmingly said they believed senior leadership were genuinely committed to seeing building safety as paramount and saw them acting in a way consistent with that.

Our Service Offering

Our Service Offering

At Martin Arnold, we believe that the key to successful delivery of the Monitoring Surveyor role is honest, transparent and consistent communication. Our team are highly experienced in reporting to clients and stakeholders, ensuring the necessary information needed to make decisions is communicated and that the status of a project is well-understood.

Our process for the delivery of the Monitoring Surveyor role starts with developing our understanding of the funding agreement and any other associated agreements between parties. We develop an initial report of the developer's scheme and their process, highlighting the key risks associated with the proposals and making recommendations for how these are best managed. We also implement project control processes and documents which are an essential tool for managing both fundamental and minor issues on a project, ensuring sufficient and accurate tracking to enable successful project delivery.

Once the project is progressing, we monitor progress which is achieved by being an active part of the team and through maintaining good lines of communication with the developer. In this way, we add value by making suggestions based upon our experience as a multidisciplinary consultancy.

We produce a monthly report, making recommendations on payment and offering observations and analysis on the project as it progresses. As well as providing commentary on progress and assurance the project is progressing as planned, we are also able to highlight areas to our clients where we believe there are genuine opportunities to add value, control costs or improve the quality of the design and build of the development. Our reports also enable clients to make informed decisions as and when they are needed.

Delivery Team

Delivery Team

In resourcing any project, we provide our full commitment to the whole process. Whilst we record our time on current instructions to assess how much resource we spend on each project, every project is different. We do not allocate specific time against a project - we allocate people. The members of the project team will be fully committed to facilitate the entire process, from various design iterations at pre-contract stage, through to completion of the works and successful management of the defect rectification period.

Below we have outlined a typical team on our Monitoring Surveyor service projects. All team members shown have specialist experience in this sector. We have a large number of Building Surveyors within the practice, meaning we can take on projects of both small and large-scale.

Team Director: Chris Martin BSc (Hons) MSc FRICS

Chris heads our Cost Consultancy team. Chris has broad experience of development, predominantly in residential but also within the commercial, leisure and education sectors. Chris is experienced in producing financial models for complex regeneration schemes and providing sound cost advice within feasibility studies. Throughout his career, we has provided Monitoring Surveyor services on a number of projects, working with a broad client base to ensure projects are delivered within the agreed plan and budget.

Attributes

- Strong ability to produce financial development appraisal models
- Strong client and stakeholder management skills
- Experience across a broad range of sectors

Senior Associate: Chris Gibbons MA (RCA) PgDip MRICS

Chris is an asset to our Surveying team and brings skills in project and commercial management as well as expertise in procurement, coordination and management of external consultants and stakeholders. Chris consistently performs his role at a high level, often going above and beyond to ensure successful outcomes for our clients.

Attributes

- Wealth of construction knowledge / experience
- Attention to detail
- Great communication
- Adherence to governance procedures

Associate: Tanvir Snotra BSc (Hons) MRICS

Tanvir has over ten years of experience within the construction industry and regularly works with clients to deliver genuine value for money on development projects, including across the residential and commercial sectors. Tanvir's strength lies in his communication skills and his ability to working closely with clients, contractors and consultants to ensure all are working within the same parameters.

Attributes

- Develops strong knowledge of client requirements
- Accurate and frequent reporting

Experience

Experience

Gloster Chase, Westland Place and Shetcliffe Lane | Lloyds Living

Our team have been providing Monitoring Surveyor services across three sites in Nottingham and Bradford. Lloyds Living is a private fund set up by Lloyds Bank to purchase and acquire 10,000 new Private Rental and Shared Ownership homes from housebuilders.

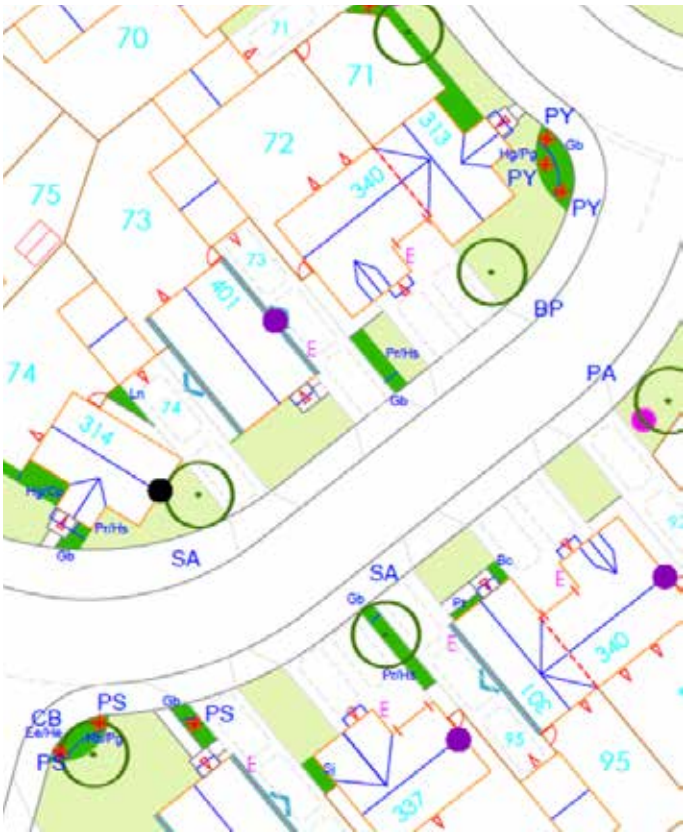
Martin Arnold have been appointed by Lloyds Living to undertake technical due diligence on the sites in the first instance and then act as Project Monitor and Clerk of Works during the construction phase. The scope includes working on behalf of the fund to ensure construction is undertaken compliant to all regulations, ensuring payment procedures are administered in line with the Purchase Agreement, taking handover of the properties on behalf of the fund and at all times, ensuring the fund's interests are protected.

On this particular project, as part of our scope, we were instructed to carry out a design review of new build residential accommodation across three sites at various stages of build. The residential accommodation comprised of two-storey dwellings and low-rise linear blocks of flats. Our client was purchasing a portion of the units across all three sites and required a review of available drawings and associated documentation to highlight any risks requiring addressing.

A review of drawings and associated documents was completed by Martin Arnold and included site layouts, landscaping layouts, floor plans, elevations, sections, kitchen designs, foundation plans, fire strategy reports. The review was tabulated and where applicable, queries raised against each drawing and document for the developer to provide a response.

Hale Village | Greater London Authority

Martin Arnold acted as Monitoring Surveyor for the Gateway Tower Site at Hale Village in Tottenham. Under the terms of the agreement, the works are being managed by Lifestory. MA are appointed jointly by the GLA and Lifestory in regard to the certification of project consents and costs.



Gloster Chase

Hale Village

The conditions required include:

- Monitoring the discharge of conditions precedent to the Loan Agreement
- Visiting the site on a monthly basis during the construction phase
- Reviewing minutes of monthly development progress meetings
- Reporting on general progress and reporting on any changes to programme or cost
- Auditing the main contractor's monthly valuations
- Confirming that each claim relates to development costs
- On completion of the project certifying that all planning conditions and associated obligations relating to the site have been satisfied in accordance with the most up to date planning permission and procuring a copy of the certificate of Practical Completion
- Attending any meetings with the client and/or GLA Land and Property Limited in relation to the monitoring role and issuing monthly reports.

Wembley Parade

Wembley Parade | Greater London Authority

Martin Arnold acted as Monitoring Surveyor for the Wembley Parade development for Anthology Wembley Parade Limited (AWP). We were appointed by the GLA in regard to the certification of project consents and costs.

The scheme consisted of 4no. residential blocks and 1no. residential tower block with associated external works and had a total development budget of £80m. The tower is 12 storeys high and the 4 interlinked blocks which meander around the tower range from 6 to 7 storeys high. There are 194 residential units with 79 of an Affordable tenure.

Our role included monthly reporting on progress to the GLA to advise on progress, cost risks and programme risks, validating contractor valuations and assessing loan drawdown applications from AWP to the GLA.

Contact Us

If you would like to discuss further or would like a quote, please contact:

Chris Martin BSc (Hons) MSc FRICS

cmartin@martinarnold.co.uk
020 4534 0027

Chris Gibbons MA (RCA) PgDip MRICS

cgibbons@martinarnold.co.uk
020 4534 0023

Tanvir Snotra BSc (Hons) MRICS

tsnotra@martinarnold.co.uk
020 4534 0028

MARTIN ARNOLD

Head Office
4 Gunnery Terrace
The Royal Arsenal
London
SE18 6SW

Holborn
Orega Holborn Gate
5th Floor, Unit 519
330 High Holborn
London
WC1V 7QH

Gatwick
Unit 3, The Beehive
City Place
West Sussex
RH6 0PA

Milton Keynes
Midsummer Court
314 Midsummer Blvd
Milton Keynes
MK9 2UB